

IT Consultant

The Opportunity

We are seeking an IT consultant to provide technical services to our growing list of small-to-medium business clients.

Microsoft and/or Cisco certification is preferred but not required.

Primary duties will include handling in-bound support calls, providing remote desktop support, configuring desktop PCs, working in the field at our clients' offices to resolve everyday IT support issues, participating in projects and installations, and basic server and network administration.

You will also participate in an on-call rotation, with occasional after-hours and weekend duties.

A successful candidate will have experience installing, configuring and supporting:

- Microsoft Windows XP, Windows 7, Office 2007/2010
- Microsoft Small Business Server 2003/2008
- Microsoft Windows Server 2003/2008
- Microsoft Exchange Server 2003/2007/2010
- Symantec Antivirus / Endpoint Protection
- Symantec Backup Exec
- Firewalls, VPNs, port forwarding, network address translation
- Managed switches, wireless networking
- Basic understanding of VOIP phone systems

Candidates must have the following professional and personal traits:

- Ability to work in a fast-moving environment supporting small-to-medium business clients
- Ability to work independently to resolve network, server, desktop and application admin issues
- Ability to assist small business clients with applications, connectivity, training and problem solving
- Strong written and verbal communication skills
- Reliable transportation to travel within the Denver-metro area
- Clean appearance, non-smoker

Preferred candidates will possess the following qualifications:

- Microsoft and/or Cisco Certification
- Other vendor certifications from VMware, SonicWALL, Juniper, HP or others
- Prior experience with outsourced IT, MSP or Value-Added Reseller environments
- College graduate preferred, B.S. Degree in Computer Science, CIS/MIS, or related field

Compensation

Compensation package includes a salary of \$45,000 - \$65,000 based on experience and certifications.

Our benefits package is available for successful candidates after a 90-day trial employment period, and includes 401K, medical insurance, two weeks of vacation per year, and a company provided laptop and cell phone.

I'm Interested

To apply, please e-mail the following to info@machinelogic.com in MS Word or PDF format only:

- Resume detailing your work history, education and salary history
- Three professional references from former employers or customers
- Confirmation of your certifications if applicable

Please Note

- Final candidates will be subject to a pre-employment criminal background check.
- All candidates must have legal authorization to permanently live and work in the United States without visa or employer sponsorship.
- No recruiters or agencies without a previously signed contract or agreement.
- No phone calls please.

About machineLOGIC

Founded in 2001, machineLOGIC is a successful Microsoft, Cisco, HP and Symantec Partner that provides managed services, IT outsourcing and integration services for small-to-medium business clients.